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Sept. 3, 2020



Colleagues,

This message contains Hurricane Laura recovery updates for our Lake Charles colleagues to inform them of important work-related updates, as well as information needed for their own personal/family recovery. In addition, please visit the [Hurricane Laura Employee Resources site](#) for a comprehensive listing of available resources and assistance. Please, to the extent possible, pass along this update to any Lake Charles colleagues without email connectivity.

## SASOL SUPPORT

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### **Using Portable Generators Safely**

Sasol is loaning portable generators to affected employees. These generators produce the poisonous gas carbon monoxide (CO). CO is an odorless, colorless gas that kills without warning. [Visit here](#) for information on hazards associated with the use of portable generators and how to keep you and your family safe.

### **Update Your Status**

We ask all employees impacted by Hurricane Laura to complete [this status survey](#) and update it again if your status changes. If you are connected to the Sasol network, you will be taken directly to the survey. If you are not connected to the Sasol network, you will be asked to log into the survey using your Sasol credentials.

### **Information Required for \$2,000 Sasol Grant**

Sasol is providing \$2,000 grants for affected employee households with incidental costs incurred during recovery of Hurricane Laura. The grants will be directly deposited into the accounts of employees as soon as possible. To receive this grant, affected employees must answer [this one-question survey](#).

## OTHER RECOVERY RESOURCES

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### **Entergy Louisiana Puts Plan in Motion to Bring Power Back to SWLA**

Entergy expects it will be about two to three weeks before power is available to customers in the Lake Charles area who can safely receive it. Restoring power will take longer to customers in inaccessible areas of the region. [Click here](#) for more information about Entergy's plan. Customers can stay informed about restoration progress by downloading the Entergy App at [entergyapp.com](#).

## **Hurricane Laura Emergency Information for Calcasieu Residents**

Please [visit here](#) for parish updates including:

- Access to medical supplies
- Food distribution
- School closures
- Waste management and debris removal
- Traffic conditions and road clearance

## **FEMA Disaster Assistance**

State and federal officials are encouraging Louisiana residents affected by Hurricane Laura to register for disaster assistance with FEMA as soon as possible. The first step is to contact your insurance company to file your storm-damage insurance claims.

The second step is to register. To do so:

- Call 1-800-621-3362 (FEMA) or TTY 1-800-462-7585 for the speech- and hearing-impaired. If you use 711-Relay or Video Relay Services (VRS), call 1-800-621-3362. The toll-free telephone lines operate from 7 a.m. to 10 p.m. CDT, seven days a week.
- Go to [www.disasterassistance.gov](http://www.disasterassistance.gov) or via web-enabled phone or tablet at [m.fema.gov](http://m.fema.gov).

